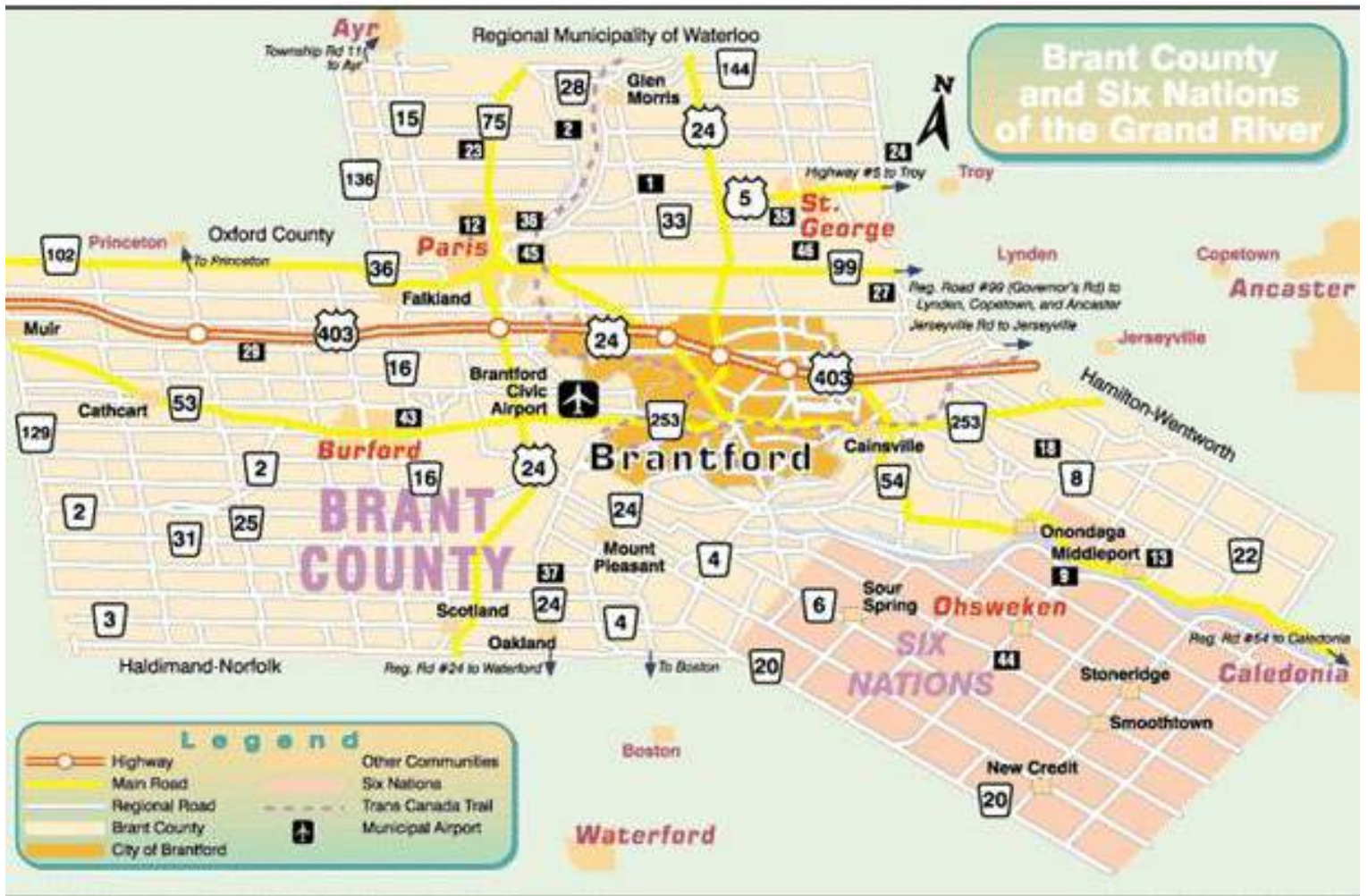


# RURAL AND REMOTE SUPPORTS AND SERVICES IN BRANT COUNTY AND SIX NATIONS - 2019



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WWW.BRANT.BRAVE.ORG

FUNDED BY THE MINISTRY OF CHILDREN, COMMUNITY, AND SOCIAL SERVICES

# LAND ACKNOWLEDGEMENT



The city of Brantford and surrounding area is on the traditional territory of the Anishinaabe, the Haudenosaunee and the Neutral Nations. This land is subject to the Haldimand Treaty of 1784, which guaranteed the exclusive use of 950 000 acres along the Grand River for members of the Six Nations. To this day, through processes of colonialism, racism and genocide, settlers have secured 902 000 acres of the Haldimand Tract for their own, leaving 48 000 acres for members of the Six Nations.

B.R.A.V.E. is committed to efforts of ongoing reconciliation and decolonization, based on the needs and suggestions given by Indigenous members of B.R.A.V.E. and Indigenous people within the Brantford and surrounding communities.

B.R.A.V.E. recognizes that the land on which it operates is stolen land. We must recognize the ways that we benefit from continued forms of colonization, which has for centuries made violent efforts to dispossess Indigenous nations of the their lands and cultures. Let this report add to the on-going efforts, led by Indigenous communities to increase access to services and funding to Indigenous communities/ Six Nations for the essential work they are doing to create radical social and environmental change.

# B.R.A.V.E

## Brant's Response Against Violence Everywhere

The B.R.A.V.E Committee was established under the leadership of the Crown Attorney's Office, Ministry of the Attorney General in 1998 as D.A.R.T. (Domestic Assault Review Team for Brant County). In 1999 the committee adopted its new name B.R.A.V.E (Brant's Response against Violence Everywhere)

Using a gender based analysis framework, the B.R.A.V.E Committee coordinates the community's response to gendered violence, domestic violence and sexual violence. Informed by an anti-oppressive, equity-seeking, intersectional lens, B.R.A.V.E responds to these forms of violence through: advocacy for improvements in existing systems, prevention and intervention initiatives, coordination and improvement of the flow of information between agencies to ensure a sound knowledge base for the application of domestic violence and sexual violence protocols, the promotion of education and training amongst agencies, and increased accountability in the delivery of each member agency's respective service.



# MESSAGE FROM B.R.A.V.E

The Rural and Remote Supports and Services project is funded by the Ministry of Children, Community, and Social Services (MCCSS).

The purpose of this funding and report is to improve the capacity of gender-based violence service providers to effectively respond to the unique and complex needs of women and their dependents who have experienced violence or are at-risk of experiencing violence in/from rural communities.

The report shows findings on improving capacity in Brant County and Six Nations.

For the purpose of this initiative, rural communities are defined as those communities that have limited local services, are far from urban centres, and/or are without year-round road access. In addition, rural communities tend to exist in geographic areas where there is relatively low population density, or limited access to services.

The goal of this initiative is to:

- 1.) Strengthen delivery, including through partnership development and collaboration with other community organizations in order to provide effective crisis and community supports.
- 2.) To reduce geographic and transportation barriers to improve access to gender-based violence services and safe spaces.

We thank the Ministry for providing the funding for carrying out this project, and we hope increases the capacity for providing services needed in Brant County and Six Nations



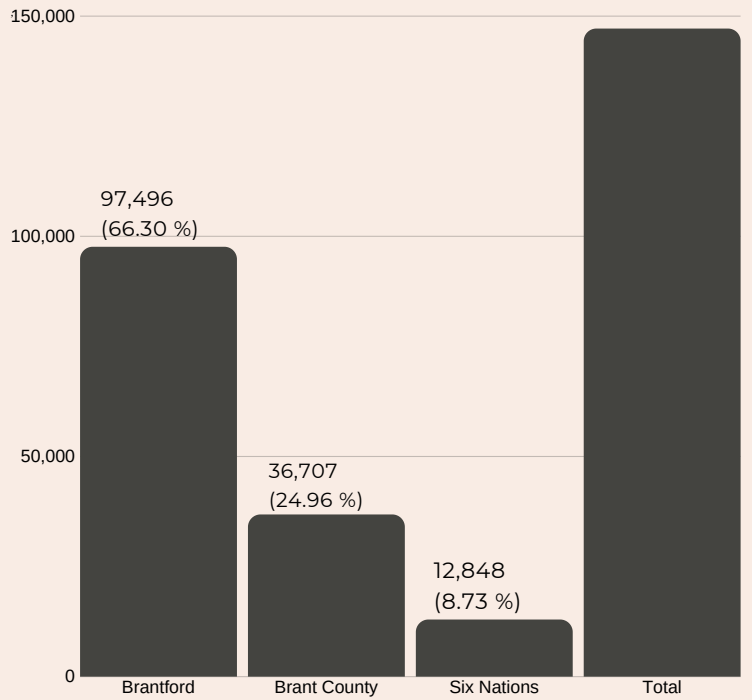
# POPULATION OF BRANTFORD, BRANT COUNTY, AND SIX NATIONS

Statistics used in this graph have been sourced via:

- Statistics Canada [2016]: <https://www12.statcan.gc.ca/census-recensement/2016/as-sa/fogs-spg/Facts-cma-eng.cfm?GC=543&GK=CMA&LANG=Eng>

- Six Nations (Living On-Reserve) [2018]

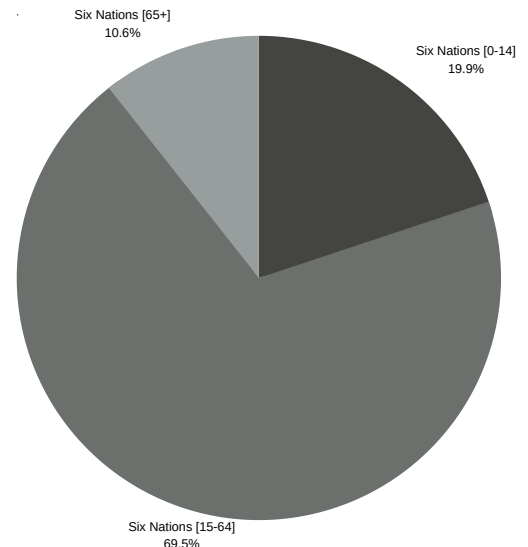
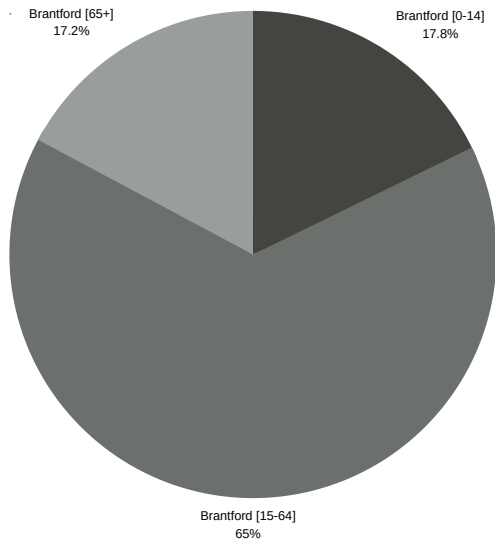
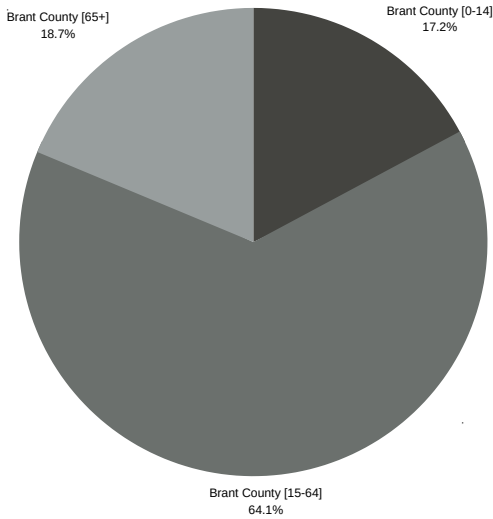
<http://www.sixnations.ca/CommunityProfile.htm>



\* Percentages represent demographic within total population

# POPULATION DISTRIBUTION

Population Distribution in Brantford, Brant County, Six Nations



Statistics used in this graph have been sourced via:

- Statistics Canada [2016]: <https://www12.statcan.gc.ca/census-recensement/2016/as-sa/fogs-spg/Facts-cma-eng.cfm?GC=543&GK=CMA&LANG=Eng>

- Six Nations (Living On-Reserve) [2018]

<http://www.sixnations.ca/CommunityProfile.htm>

# HOW YOU CAN USE THIS REPORT

This report is for the purposes of improving the capacity of gender-based violence service providers to effectively respond to the unique and complex needs of women and their dependents who have experienced violence or are at-risk of experiencing violence in/from rural communities.

This report is meant to help service providers and users better understand different access points available to people living in Brant County and Six Nations, as well as describe what changes need to be made to better support individuals experiencing violence in Brant County and Six Nations

This report can be used as a catalyst to motivate action where it is needed.

You can pass this report on to service providers, friends, family members, neighbours; any one you feel may benefit from it, or could motivate change.

If you have any questions about the information collected for this report, please contact B.R.A.V.E at: [BRAVE@novavita.org](mailto:BRAVE@novavita.org)

## METHODOLOGY

A questionnaire was sent out to B.R.A.V.E member agencies for the purposes of gathering information for this report.

The questionnaire was sent out to the 27 B.R.A.V.E member agencies. Of the 27, 8 agencies responded. Data specific to services provided in Brant County and Six Nations are from the responses.

Additional data has also been sourced from the B.R.A.V.E produced Refrigerator Door Handbook, which is a curated guide on community resources members of Brantford, Brant County, and Six Nations can access when navigating their domestic/sexual violence situations.

The following questions were asked:

- 1.) What is the name of your agency?
- 2.) What services do you provide?
- 3.) Where are your services physically located (Brantford, Brant County, Six Nations, and/or Other)
- 4.) Which of your services are available/accessible to members in rural and remote communities?
- 5.) How do clients living in rural communities access these services? (Offices located in rural community, Text-messaging, Mobile Outreach Worker, Internet-based Services, Transportation provided to City-based services, Other)



6.) Considering the clients who access domestic/sexual violence services from your agency, what percentage (%) are from rural communities?

7.) Do you think additional and/or more accessible services for sexual/domestic violence are needed in Brant County (please explain)

8.) What type of barriers do you think exist in accessing services for survivors of domestic and/or sexual violence in Brant County/ Six Nations?

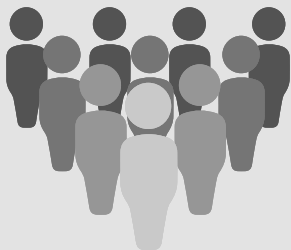
9.) What do you think are the best ways to increase access to services for survivors of domestic violence and/or sexual violence in Brant County/ Six Nations? [ Please rate the following from least important to most important]

- Services located in Brant County and/or Six Nations
- Mobile Outreach Worker
- Offering transportation to support services located in Brantford (e.g. via taxi, volunteer drivers, mileage costs, pay for gas)
- Internet-based video-counselling
- Other

10.) Is there anything else you would like to know about strengthening supports and services to domestic violence and/or sexual violence in Brant County/ Six Nations?

I SOMETIMES FEEL AS SOMEONE WHO GREW UP IN A RURAL AREA, BUT ALSO LIVED IN A LARGE URBAN CENTRE, I FIND THAT FOLKS WHERE I LIVE HAVE A STRONG SENSE OF BEING SELF RELIANT, AND THIS CAN IMPEDE THEIR ABILITY OR DESIRE TO ACCESS SERVICES

- SURVEY RESPONDER



RURAL COMMUNITIES ARE UNIQUE AND RESILIENT, AND THE INCREASED COLLABORATION WITH ALL AGENCIES IS NECESSARY TO HELP VICTIMS

- SURVEY RESPONDER

# WHAT ARE THE BEST WAYS TO INCREASE ACCESS TO SERVICES FOR SURVIVORS OF DV/SV IN BRANT COUNTY AND SIX NATIONS?

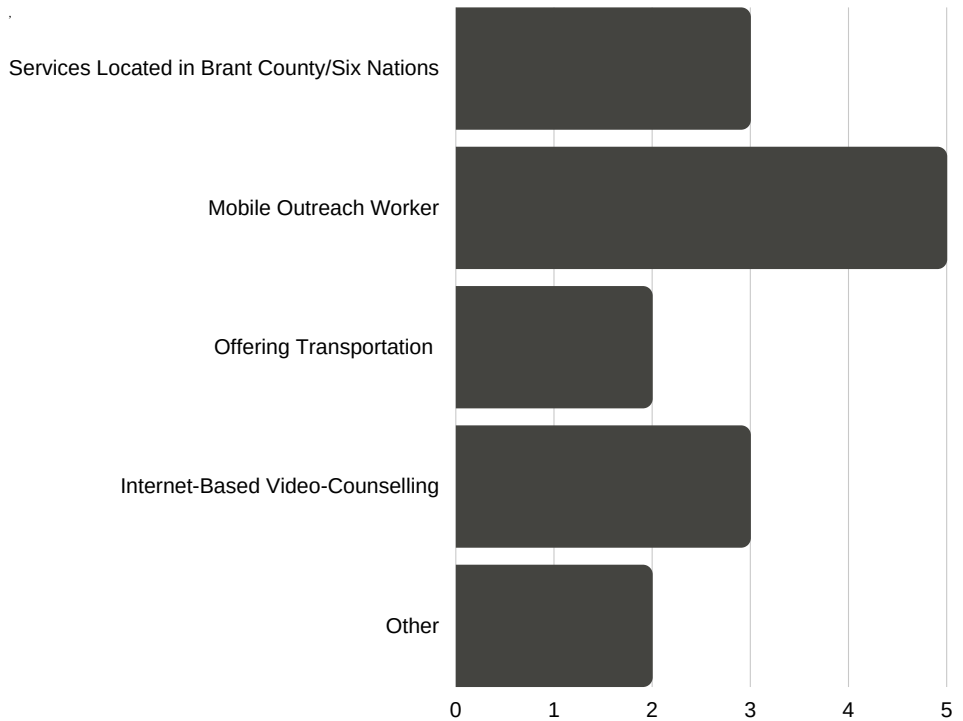
This comes out of the 8 participants who participated in the questionnaire

\* One comment was made in regards to providing transportation: "This still requires the patient to travel, they should be seen in their own communities"

\* A comment was made that safety is an issue when utilizing a Mobile Outreach Worker

\* The suggestion for "Other" supports was: "Texting as an access point for Survivors"

\*The second suggestion for "Other" supports was: giving out vouchers for taxi services or developing an agreement with taxi services



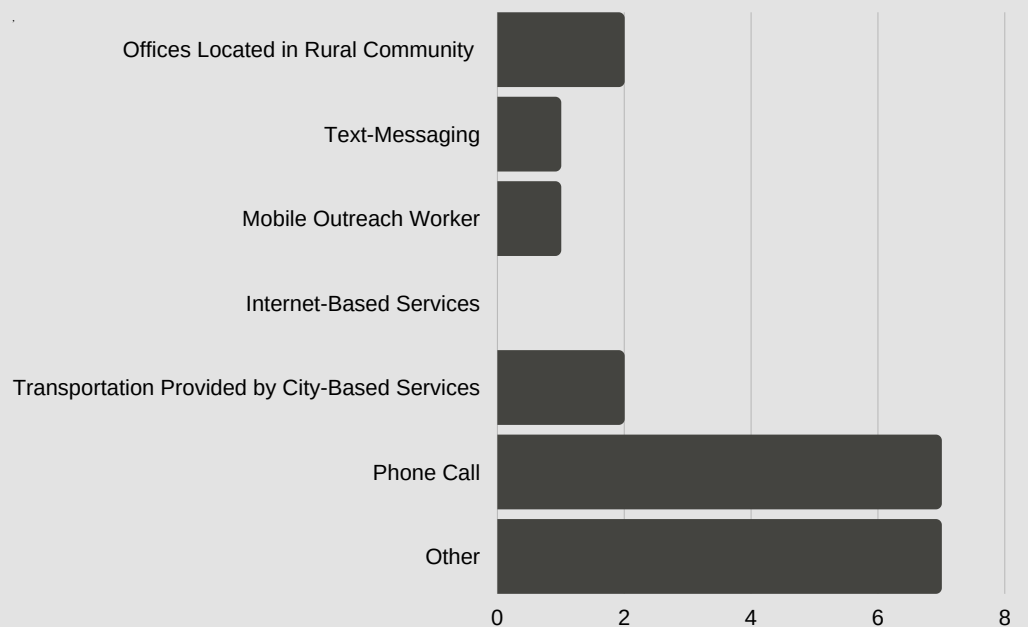
# HOW DO CLIENTS LIVING IN RURAL COMMUNITIES ACCESS THESE SERVICES

BGH/SADV Team are the only regional SADV TC; if someone is not seeking care there, there is nowhere else to go

VWAP has offices in Brantford, and Simcoe, and a satellite in Hagersville, which services Haldimand & Norfolk

Dalhousie Place have locations in Simcoe & Hagersville

Ganohkwasra is located in a rural community. They are located in Oshweken. People sometimes cannot get rides to Oshweken to attend their appointments



\* This is from the 8 responses to the questionnaire. A full representation of access to all services can be seen in the asset map

# LIMITATIONS

There was limited time and funds to conduct this research in a manner that would yield holistic results

Agencies do not keep readily available statistics on how many people from rural communities are accessing their services as they do not have the resources required to make this happen.

A big limitation for this research is the inability to gain perspectives from all stakeholders; primarily residents of Brant County and Six Nations, including City and Government workers.

This research is not reflective of the experiences of the Six Nations Community. B.R.A.V.E. supports the allocation of time and resources to further understand the priorities of this community if that is deemed relevant by them.

This research does not indicate how Indigenous people living in Urban areas are accessing traditional healing practices, and what the barriers are to that access.

# B.R.A.V.E Member Agencies

## Overview and Service Information

The B.R.A.V.E. Committee is a collaboration of twenty-five community-based organizations representing Brantford, Brant County, and Six Nations of the Grand River. The different sectors represented include justice partners, child welfare services, education, shelter and housing, health, mental health, immigration/settlement services, counseling and support, sexual violence, LGBTQ2S+, and Aboriginal services. Each sector and respective agency provide specific and valuable expertise that assist in strengthening the partnerships and network of services for survivors, perpetrators, and their families. B.R.A.V.E. Committee is currently co-chaired by Nova Vita Domestic Violence Prevention Services, Victim Services of Brant and the Sexual Assault Centre of Brant.




### Brant Community Healthcare System - Sexual Assault/Domestic Violence (SA/DV) Care Team

The BCHS Sexual Assault & Domestic Violence Care & Treatment Centre (SA/DV) is located at the Brantford General Hospital site. You may access services by calling 519-751-5544 ext 4449 or visiting the Emergency Department anytime, 24 hours a day, 7 days a week. The BCHS Sexual Assault & Domestic Violence Care & Treatment Centre (SA/DV) provide services related to sexual assault, domestic violence, teens, child abuse and healthy relationships. Service is entirely confidential. Police will not be informed without the knowledge and consent of the client. The BCHS Sexual Assault & Domestic Violence Care & Treatment Centre (SA/DV) provide their services to Brantford, Brant County, Six Nations and Haldimad Norfolk County.


Phone: 519-751-5544 ext 4449


Location: 200 Terrace Hill St., Brantford, ON N3R 1G9

Website: [www.bchsys.org/en/care-services/sexual-assault-and-domestic-violence-care.aspx](http://www.bchsys.org/en/care-services/sexual-assault-and-domestic-violence-care.aspx)


Service Information:   


- Emergency Medical Care
- Sexual Assault and Domestic Violence Counselling services

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Brant Family and Children Services (Brant FACS)

Brant FACS currently provides supports and services to children and families in Brant County, Brantford and Mississaugas of the Credit First Nation (MCFN). Since 1987, Brant FACS have had a team of Indigenous workers providing services in a culturally appropriate manner that meets the needs and values of the MCFN community.

**Phone:** 519-753-8681; (Main Office/Reception)

**Location:** 66/70 Chatham Street, Brantford ON N3S 4G5

**Website:** [www.brantfacs.ca](http://www.brantfacs.ca)

**Service Information:**   

- 24-hour Child Protection support line: 519-753-8681
- Fostering and Kinship
- Adoption
- Family Group Decision Making/Confrencing (FGDM)
- Child Development
- Alternate Care (519-753-3154 extension 282)

### Brantford Native Housing

Brantford Native Housing is a non-profit Charitable Corporation whose main objective is to provide safe, secure, and affordable rental homes for Urban Natives living in the City of Brantford . B.N.H offers housing to Status, Non-Status, Metis and Inuit families of low income.To be eligible for housing a minimum of 50% of all family members must be of Native Ancestry. Three Housing Programs allow B.N.H. to provide subsidized rental units. The subsidies allow tenants to pay approximately 25% or 30% of their earned gross income depending on the housing program for a fully serviced unit, excluding Public Utility Costs.All applications and information are kept confidential.B.N.H. presently has a housing portfolio of 159 homes, which are scattered, throughout the City of Brantford.


**Phone:** (519) 756-2205; (519) 756-2209


**Location:** 318 Colborne Street East, Brantford, ON N3S 3M9

**Website:** [www.brantfordnativehousing.com](http://www.brantfordnativehousing.com)


**Service Information:** 


- Housing Program (519-756-2205 ext: 226 / 235)
- Women's Transitional Housing (Ojistoh House)
- Men's Transitional Housing (Karahkwa House)
- First Nation, Inuit, Metis Urban and Rural Program (FIMUR)
- Kizhaay Anishinaabe Niin "I Am a Kind Man" (519-750-4556)

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Brantford Police Services

#### Phone:

- Emergencies or Crimes in Progress (9-1-1)
- Non-Emergency: 519-756-0113 or 519-756-7050

**Location:** 344 Elgin St., Brantford, Ontario N3S 7P5

**Website:** [www.brantfordpolice.ca](http://www.brantfordpolice.ca)

### Brantford Pride

The Brantford Pride Committee is dedicated to imagining and collectively organizing around the dream of an inclusive community where we can all live and love. The Committee recognizes that the Brantford 2SLGBTQ+ community is made up of folks with diverse lived experiences and we aim to challenge systems of power like: colonialism, racism, ableism, classism, misogyny, and heterosexism. To borrow language from Bricks and Glitter, The Committee “is intersectional by default, and critical by necessity,” and is informed by both the needs of the communities and our own experiences as 2SLGBTQ+ people living and loving in Brantford.

**Email:** [brantfordpride@gmail.com](mailto:brantfordpride@gmail.com)

**Website:** [www.brantfordpride.ca](http://www.brantfordpride.ca)

### Canadian Mental Health Association-Brant Haldimand Norfolk


CMHA Brant Haldimand Norfolk (BHN) Branch is a charitable, non-profit agency contributing to the mental well-being of the community through education and support services to all persons 16 years of age and over with mental illness, mental disorders and their families in a safe, discrimination free environment.


The Canadian Mental Health Association provides recovery-focused programs and services for people 16 and over experiencing a mental health or addiction crisis, and their families.

**Phone :** 519-752-2998; 24-hour crisis line: 519-759-7188/ 1-866-811-7188


**Location:** Main Office: 44 King Street, Suite 203, Brantford, ON N3T 3C7


**Website:** [www.bhn.cmha.ca](http://www.bhn.cmha.ca)

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Canadian Mental Health Association-Brant Haldimand Norfolk

Service Information:   

- Mental health or addiction crisis (24-hour crisis line)
- Alternatives Activity Centre (Brant Site)
- BounceBack Ontario
- Community Support Program
- Counselling Program (Brant Site)
- Crisis Stabilization Bed Program
- Families Caring, Families Sharing; Family Support
- Supported Housing
- Mental Health Court Support and diversion
- Mental Health Promotion – Training and Education
- Mental Health Works
- OASIS Concurrent Disorders Support Group
- Peer Support (Brant Site)
- Survivors of Suicide Loss Support Group of Brant
- Vocational Services (Brant)

### The City of Brantford - Ontario Works

Ontario Works provides financial and employment assistance to individuals and families who are in need.



MyBenefits is a new online service available to all residents of Ontario who are active Social Assistance recipients. MyBenefits is available on a 24/7 basis, allowing clients to see the status of all future payments and to report changes. Visit the MyBenefits website to register or to sign into your account.

**Phone:** Main Office: 519-759-3330; Satellite Office: 519-442-1818; 1-888-250-2295


**Location:** Main Office - 220 Colbourne St., Brantford ON N3T5R7


Satellite Office - Paris: 15 Curtis Ave. N., Paris, ON N3L 3W1;

**Website:** [www.brantford.ca](http://www.brantford.ca)


Service Information:  


- You will receive assistance for basic needs, shelter and employment assistance when you are eligible. You may also be eligible for: Drug coverage, Employment-related benefits, Special diets, Pregnancy nutritional/breast-feeding allowance, Health items, Other Items, Transition Child Benefit.

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

# B.R.A.V.E. Member Agencies - Overview and Service Information

## The City of Brantford

Phone: 519-759-4150

Website: [www.brantford.ca](http://www.brantford.ca)

## Community Legal Clinic - Brant, Haldimand, Norfolk

Community Legal Clinic is a non-for-profit organization funded by Legal Aid Ontario. The Clinic provide access to justice for people with low incomes living in Brant, Haldimand, Norfolk, Six Nations, and New Credit who meet the financial eligibility guidelines. If you are financially eligible, The Clinic is able to provide free legal services including advice and representation. You may be asked to reimburse them for legal disbursements, such as medical reports, if you are able to. If The Clinic cannot help you, The Clinic can give you information about other services that may be able to help you.

The Clinic also provide Public Legal Education, and support Community Development and Law Reform. The Clinic provide service to individuals, groups and communities. The Clinic welcome inquiries from community agencies.


Phone: Main Office: 519-752-8669


Location: 1100 Clarence St S, Brantford, ON N3S 7N8

Website: [www.bhnlegalclinic.ca](http://www.bhnlegalclinic.ca)


### Service Information:

- The legal problems you can seek The Clinic's help with are:
  - Residential tenancies
  - Income maintenance (Ontario Works)
  - Disability issues (ODSP, CPP-D)
  - Human rights
  - Employment issues
  - Employment Insurance
  - Consumer protection
  - Some questions relating to immigration issues
  - Although they can't help you with criminal or family law problems, they can give you information about lawyers and services that can help in these and other areas of the law
- In addition to providing legal advice and representation, The Clinic also:
  - support the development of local community groups that advance the rights of low-income and marginalized people in our community
  - provide legal information in the various areas of law that The Clinic practice

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service



## B.R.A.V.E. Member Agencies - Overview and Service Information

### Dalhousie Place - The Brantford and District Supervised Access Centre

The Brantford and District Supervised Access Centre offers safe, neutral, child-focused services including supervised visits, exchanges and support for families. Staff and volunteers operate under the guidelines of the Ministry of the Attorney General. The Supervised Access Centre offers separated families a way to deal with some of these problems. The Centre also provides a large, child friendly play centre where visits and exchanges can take place under the supervision of trained staff and volunteers.

**Phone:** 519-751-0466

**Location:** 82 Charlotte St., Brantford, ONN3T 2X1

**Website:** [www.dalhousieplace.com](http://www.dalhousieplace.com)

#### Service Information:

- Access and Exchanges
- Parenting Program: Planning for the Children after Parent Separation. Brant - 519-751-0466, ext. 113
- K.A.T.C.H."Kids and the changing home". A free six week program for children living with separation & divorce. 519-751-0466 for registration/information

### Family Counselling Centre of Brant

The Family Counselling Centre of Brant (FCCB) is open to anyone looking to improve their life and take control of their future. FCCB is dedicated to providing responsive, creative and compassionate care to men, women, children, couples and families living in our community. If you live or work in Brantford or the Brant County area and are looking for individual or group therapy, credit counselling or developmental services, FCCB is able to help.


**Phone:** 519-753-4173


**Location:** 54 Brant Ave.Brantford, ON N3T 3G8

**Website:** [www.fccb.ca](http://www.fccb.ca)


#### Service Information:

- Individual or Group Therapeutic Counselling
- Developmental Services
- Credit Counselling
- Assistance with energy cost to eligible households
- Employee Assistance Program (EPA)
- Educational Placement: Post-Graduate Placements; Leadership Development Course

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Ganohkwasra Family Assault Support Services

Ganohkwasra provide holistic programs based on Q̄gweh̄q:weh teachings that integrate the mind, body and spirit, and weaving all three aspects of expertise together: family violence prevention, First Nations philosophies and teachings, energy-based healing modalities. The result is a unique, Haudenosaunee Family Violence Healing Service that fosters healing, peace and contentedness to self, others and creation. Ganohkwasra is wheelchair accessible and have a phone line for hearing impaired clients. Ganohkwasra offers supportive counselling to women, men, and youth who may need assistance in the areas of finance, legal issues, housing, community resources, etc.

Ganohkwasra offer emergency, crisis support to members of Six Nations of the Grand River and Mississauga of the Credit who have experienced sexual violence. They also provide individual and group sexual violence counselling to women, men, and children impacted by sexual violence.


**Phone:** 519-445-4324


**Location:** 1781 Chiefswood Rd.Ohsweken, ON N0A 1M0

**Website:** [www.ganohkwasra.com](http://www.ganohkwasra.com)


**Service Information:** 


- Crisis Line (24 hours / 7 days a week): 519-445-4324
- 29-bed emergency shelter residence
- The Youth Lodge - Tsi Tionkwatention A'no:wara Rason:ne ("My Home On Turtle Island") - 8-bed co-ed youth residence (ages of 12 – 18 years)
- The Transitional Support Worker Program
- The Family Court Support Worker Program
- The Gayenawahsra Program ("They Help Themselves") provides safe, temporary housing (Next-Step Housing)
- Community Counselling
  - Women's Program – Ah s̄h̄ sa wa:d̄q̄h̄ ("A New Beginning")
  - Child & Youth Program – Gāq̄d̄wiyá:n̄q̄h̄ ("They Take Care of Children")
  - Men's Program – Sahō n̄ikonrí:īq̄ne ("His Mind, Body, and Spirit Has Been Healed")
  - Sexual Violence Healing Center – Sonhatsi':wa ("Becoming Your True Self")

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Ganohkwasra Family Assault Support Services

Service Information:     

- Community Education Program:
  - The Oha`hiyo (“Good Road”) Co-Ed Adult Group for adults seeking to learn and understand the dynamics of abusive relationships and the impacts on self, family and community.
  - The Youth Lodge Alternative Learning program: This program is designed to address the student’s individual academic, social and emotional needs while obtaining high school credits.
  - Child and Youth Classroom Counsellor
- Consulting and Training to community agencies
- Training Programs:
  - 30 Hour Family Violence Prevention Training
  - Cultural Sensitivity Training
  - Lateral Violence Training
  - Celebration of Life – Working Through Trauma
  - Reiki Training - Level 1 and Level 2 available
- Six Nations of the Grand River Community Wide initiatives, workshops and events focused on educating community members on family violence prevention
- Student placements for students at a senior high school, community college and university level

### Grand Erie District School Board - Safe Schools



The Safe Schools Team can help support parents and schools in matters related to the implementation of a safe and inclusive school environment. Contact your child’s principal before contacting members of the Safe Schools Team

Phone: 519-756-6301; 1-888-548-8878; Safe Schools: 519-756-6301


Email: [info@granderie.ca](mailto:info@granderie.ca)


Location: 349 Erie Ave., Brantford, ON N3T 5V3

Website: [www.granderie.ca/board/elementary/safe-schools](http://www.granderie.ca/board/elementary/safe-schools)


Service Information:  


The Safe Schools Team can help support parents and schools in matters related to the implementation of a safe and inclusive school environment. Contact your child’s principal before contacting members of the Safe Schools Team.

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Grand River Community Health Centre

The Grand River Community Health Centre (GRCHC) is a non-profit, registered charitable organization, providing community-based primary health care and pursues wellness, health promotion, and community development initiatives in Brantford and the County of Brant. The GRCHC is funded by the Ministry of Health and Long-Term Care, through the HNHB LHIN. The GRCHC also receives project-related funding grants and private donations.


**Phone:** 519.754.0777


**Location:** 363 Colborne St, Brantford, ON N3S 3N2

**Website:** [www.grandriverchc.ca](http://www.grandriverchc.ca)


**Service Information:**  


- In The Centre: GRCHC have a team of health professionals dedicated to client-centered care. This includes physicians, nurse practitioners, nurses, a social worker, registered dietitian, counsellor, chronic disease specialist, and community support facilitator/advocate.
  - Caring for My COPD
  - Feet First For Health
  - Fitness
  - Health Promotion & Community Development
  - Nutrition
  - Primary Health Care
  - Social Work/Counselling
- In The Community: GRCHC health promotion and community development team works with dozens of community partners and agencies to reduce barriers and improve health & wellness. Some of these current projects include:
  - Active Grand
  - Equal Ground Community Gardens
  - Chronic Obstructive Pulmonary Disease (COPD) Program
  - Community Food Educators
  - Education Project - Improving Education Outcomes
  - Food Access Guide & Website
  - HIV/AIDS Awareness
  - Outreach Services
  - PACE Program (Physical Activity Community Educator)

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Ministry of Attorney General - Crown Attorney's Office

The Crown Attorneys' offices are responsible for prosecuting the vast majority of criminal offences in the Province of Ontario, from summary conviction offences in the Ontario Court of Justice to the most serious indictable offences in the Superior Court of Justice. Prosecutions occur throughout the province, from locations as remote as fly-in First Nations communities where proceedings are held in churches and school gymnasiums, to the country's busiest courthouses in downtown Toronto.

**Website:** [www.attorneygeneral.jus.gov.on.ca](http://www.attorneygeneral.jus.gov.on.ca)

### Ministry of Community Safety and Correctional Services Probation and Parole

The purpose of this office is to make social inquiries on behalf of the criminal courts, and to supervise and counsel persons placed on probation and parole. Referrals made from the criminal courts.

#### Services Information:

- Preparation of pre-disposition sentence reports to assist the court in the sentencing of criminal cases
- Supervision, counseling and enforcement of persons placed on probation or released on parole
- Community Service Order Program - Court ordered alternative to custody or prison which requires the offender to provide a set number of hours of voluntary service to the community. Not-for-profit organizations requiring volunteer assistance contact Community Service Order Program Coordinator to arrange placement

**Phone:** 519-752-6505

**Website:** [www.mcscs.jus.gov.on.ca](http://www.mcscs.jus.gov.on.ca)


### The Mississaugas of the Credit First Nation


#### Programs:

- Department of Consultation & Accommodation (DOCA)
- Ekwaamjigenang Children's Centre
- Education
- Employment & Training
- Housing
- Ontario Works
- Public Works
- Social & Health Services


**Phone:** 905-768-1133


**Website:** [www.mncfn.ca/mncfn-department-contacts](http://www.mncfn.ca/mncfn-department-contacts)

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Nova Vita Domestic Violence Prevention Services

For over 35 years, Nova Vita has been the only emergency shelter in our community to offer holistic client-centred residential and counselling services to women and children escaping violence and homelessness and counselling services to perpetrators of domestic violence in Brantford and Brant County.

The shelter is open 24 hours a day, 7 days a week, 365 days a year. Nova Vita's shelter provides a secure, protective, and comforting environment for women (aged 16 and over) and their children who have experienced violence and abuse in their homes. The shelter is open to women and children of all religious, ethnic, racial and socioeconomic backgrounds.

If you are a victim of abuse or is homeless, you can call the 24-hour Crisis Line, 519-752-4357, or come to the shelter at 59 North Park Street in Brantford. Even if you do not wish to stay, shelter staff can provide advice and comfort as well as information, referrals and help in creating a personalized safety plan.

#### Phone:


- 24/7 Crisis & Support Line: 519-752-4357
- Text: 519-754-5332
- Programs: 519-752-1005
- TTY: 519-752-2403


**Location:** 59 North Park Street, Brantford, ON N3R6J8

**Website:** [www.novavita.org](http://www.novavita.org)


**Service Information:** Nova Vita is More than a bed   


- 30– bed emergency residence, open 24 hours a day, 7 days a week
- 24 hour crisis line (519) 752-HELP
- Counselling services for women, children/youth and men
- On Site ECE, Child and Youth Worker
- Transitional Support and Housing Program
- Court Support Program
- Differential Response (DR) Program (In partnership with Brant-FACS)
- Challenge to Change
- Partner Assault Response (PAR) Program
- Public Education/Community Outreach
- Volunteering and Student Placement
- Social Enterprise, Closet Couture Boutique
- New Initiatives:
  - Trauma-Informed Care
  - Multicultural Community Engagement

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Ogwadeni:deo –Six Nations Child Welfare

Six Nations has recently been designated as a Children's Aid Society. Ogwadeni:deo ("Taking Care of Our Own") is built to reflect Values and Principles based on the Traditions of the Haudenosaunee.

**Phone:** 519-445-1864

**Location:** 2469 Fourth Line Road Ohsweken, Ontario N0A 1M0

**Website:** [www.sixnations.ca/CWD](http://www.sixnations.ca/CWD)

**Service Information:** 

Meeting the needs of children is the main priority and everyone involved in the process must act in the best interests of the child. All children are seen and valued as gifts. Ogwadeni:deo envision reclaiming inherent right to provide a service imbedded in Haudenosaunee culture that ensures the safety, preservation and protection of all children.

- Duty to respond
- Prevention and reunification
- Resources
- Medical


### Ontario Provincial Police (OPP)


The OPP is a division of the Ministry of the Solicitor General, the largest operational ministry in the province with a presence in every community across Ontario. The OPP is the largest police service in Ontario and the second largest in Canada.

The OPP officers are responsible for policing over one million square kilometres of land and waterways. The OPP provide expert front-line, investigative and administrative police service to the people of Ontario.


**Phone:** (Emergency) 911; (Non-Emergency) 1 888 310-1122; (Brant County Detachment) 519 442-2242

**Website:** [www.opp.ca](http://www.opp.ca)

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information




### Sexual Assault Centre of Brant (SAC Brant)

SAC Brant offer a 24 hour crisis and support line for survivors (female or male) of sexual violence, as well as friends and family members of survivors. SAC Brant also offer counselling for women ages 14 and over in a supportive, safe environment as well as in all Brant County high schools, emergency services, accompaniment and support through hospital, police, and court procedures, public education, and community events. All of SAC Brant's services are free and confidential.

**Phone:** 24 hr crisis and support line: 519-751-3471; Business Line: 519-751-1164;  
TTY: 519-751-4054

**Location:** 211 Brant Ave, Brantford, ON N3T 3J1

**Website:** [www.sacbrant.ca](http://www.sacbrant.ca)

**Service Information:**    

- 24/7 hr crisis and support line
- Counselling Services
- Accompaniment & Advocacy
  - Hospital Accompaniment
  - Police Accompaniment
  - Court Accompaniment
- The Safe Spaces Project
- Sexual abuse prevention program: Taylor the Turtle - "My Body Belongs To Me"

### Six Nations Police Service




**Phone:** Emergency - 911; Non-Emergency: 519-445-2811

**Website:** [www.snpolice.ca](http://www.snpolice.ca)


### Six Nations Justice - Indigenous Victim Services


**Phone:** 1-866-964-5920; 226-227-2192

**Website:** [www.snpolice.ca](http://www.snpolice.ca)


**Service Information:**    


- Counselling
- Linkage and Referrals
- Accompaniment to police station, hospital, court
- Safety Planning
- Assist with filling out victim compensation forms
- Advocacy

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service



## B.R.A.V.E. Member Agencies - Overview and Service Information

### St. Leonard's Community Services

St. Leonard's Community Services provides programs and services in Addictions and Mental Health, Housing, Justice, and Employment that enable community members to overcome challenges through choices that result in positive change..

**Phone:** 519-759-8830; Mental Health Crisis Line: 519-759-7188; Toll Free: 1-866-811-7188


**Location:** 133 Elgin Street, P.O. Box 638, Brantford, Ontario N3T 5P9;


Walk-in Clinic: 225 Fairview Drive, Unit #1, Brantford, Ontario N3R 7E3

**Website:** [www.st-leonards.com](http://www.st-leonards.com)


**Service Information:**   


- Housing
  - Supportive Housing – Apartment Units
  - Youth Resource Centre – Homeless Youth and Safe Beds
  - Learning Centres
  - Sally Laidlaw House - Transitional Housing (Female)
  - John Renwick House - Transitional Housing (Male)
- Addictions & Mental Health
  - Adult & Youth Concurrent Disorders Program
  - Concurrent Disorders Outreach Team
  - Gambling Responsibly
  - Withdrawal Management and Treatment Services
  - Integrated Mental Health Crisis Service and Walk-In Clinic. No appointments necessary. Every Monday and Wednesday from 1:00pm to 7:00pm
  - Mobile Crisis Rapid Response Team (MCRRT)
  - MotherVoice – Expectant/Moms with children 0 - 6 yrs
  - Older Adults Crisis Services available through Behavioural Supports Ontario – Community Outreach Team
  - Naloxone Kits and Harm Reduction supplies / Needle Exchange Program
  - Referrals to the Crisis Outreach & Support Team (COAST)
  - Youth Anger Management
- Justice
  - Anti-Shoplifting Groups
  - Back on Track – Education and Treatment Workshops for Impaired Drivers
  - Bail Verification and Supervision
  - Peter Willis Residence – Federal Male Offenders
  - Case Management Mental Health/Concurrent Disorders
  - Community Service Orders
  - Direct Accountability Program

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### St.Leonard's Community Services

Service Information:   

- Justice
  - Diversion – Police and Federal
  - Learning Centres
  - Youth Attendance Centre
  - Youth Extrajudicial Sanctions/Measures
  - Youth Justice Family Counsellor
  - Youth Mental Health Court Worker
  - Youth Support Program
- Employment: Brant Employment Centre (mobile to Paris and Burford)
  - Assisted Job Search
  - Job Developing
  - Employer Services
  - Second Career
  - Canada – Ontario Job Grant
  - Youth Job Connection
  - Youth Job Connection: Summer
  - Youth Job Link

### The Bridge


The Bridge is a grassroots committee that works to identify and address inequities that are experienced by the Lesbian, Gay, Bisexual, Trans, Queer, Two-Spirit + (LGBTQ2S+) communities with Brantford and Brant County. The Bridge promotes the importance of acceptance and inclusion in an effort to eliminate stigma, bullying and discrimination at all levels of community life. The Bridge also offers LGBTQ2S+ inclusion training through their Safer Spaces Program.


Email: [thebridgebrant@gmail.com](mailto:thebridgebrant@gmail.com)

Website: [www.thebridgebrant.com](http://www.thebridgebrant.com)


### Service Information:


- Safe Spaces Program: The Safer Spaces Project aims to reduce harassment, hostility, and discrimination towards LGBTQ2S+ (Lesbian, Gay, Bisexual, Trans, Queer, Two-Spirit +) people in Brantford/Brant County service agencies and workplaces. The Safe Spaces Project is focused on raising awareness and creating change through education. The Safe Spaces Project offers everyone an opportunity to become knowledgeable, accepting, and supportive of LGBTQ2S+ people and issues they face.

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Victim Services of Brant

Anyone may contact our office directly for services, referrals are not necessary. All services provided by Victim Services of Brant are confidential and free of charge. The services each individual receives will depend on their individual needs. Victim Services of Brant will respect the right of every client to make his/her own decisions. Their services and programs are victim-centred and culturally-competent. Victim Services is provided by skilled crisis responders who are on call to emergency services in Brantford, County of Brant and Six Nations of the Grand River, 24 hours a day – 7 days a week. Victim Services crisis responders help people victimized by a criminal act or other traumatic event. These crisis responders help lessen the distress of being victimized by providing understanding, support, accompaniment (to hospital, police station, shelter, etc.), practical assistance in providing for the victim's immediate needs and referrals to other resources.

Phone: 519-752-3140; After Hours: 519-756-7050


Email: [vsb@victimservicesbrant.on.ca](mailto:vsb@victimservicesbrant.on.ca)


Location: 344 Elgin St, Brantford, ON N3S 7P6

Website: [www.victimservicesbrant.on.ca](http://www.victimservicesbrant.on.ca)


Services Provided:   

- Victim Crisis Assistance Ontario (VCAO). The VCAO program provides support for individuals affected by crime and tragic circumstance. Victim Services of Brant can provide crisis intervention, emotional support, practical assistance, and can make referrals to community agencies for long-term assistance. We help clients identify and address safety issues to help reduce the likelihood of further harm and develop strategies to address them.
- Victim Quick Response Program (VQRP). VQRP contributes financial assistance to victims who have suffered physical or emotional harm as a result of a violent crime (listed below, as well as property offences that compromise victim safety in cases of domestic violence, sexual assault and hate crime). The VQRP program is one of last resort; therefore it is not available to those with insurance coverage. VQRP will not contribute to any insurance deductible.
- Safety Planning. Victim Services of Brant Safety Plan program is designed to provide victims with personal safety plans. Ongoing follow-up is available.
- Court Assistance Program. Victim Services of Brant provides Court Support Staff to support victims at the initial stages of the court process.

 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### Victim Witness Assistance Program

Services begin once police have laid charges and continue until the court case is over. Supports are provided to: victims and witnesses of intimate partner abuse/domestic violence, child physical and sexual abuse, sexual assault (including historical sexual assault), and human trafficking (including sexual assault and forced labour), hate crimes and elder abuse / families of homicide victims and victims of motor vehicle fatalities resulting in criminal charges / support may be provided to other victims of violent crime / Vulnerable Victims and Family Fund – eligibility determined on case-by-case basis – speak with V/WAP staff.


Phone: 519-752-5725; Toll Free: 1-855-234-0754


Email: [brantfordvwap@ontario.ca](mailto:brantfordvwap@ontario.ca)

Website: [www.attorneygeneral.jus.gov.on.ca/english/ovss](http://www.attorneygeneral.jus.gov.on.ca/english/ovss)


#### Services Provided:


- Information, assistance, and support to increase participation in the criminal court process
- Case-specific information (court dates, bail conditions)
- Trial preparation; Liaise with Crown Attorneys and police
- Needs assessment; Victim advocacy; Emotional support; Crisis intervention
- Referrals to community agencies
- Vulnerable Victims and Family Fund – financial help and court-based supports for victims of violent crime and families of homicide victims
- Assistance with travel to attend key court dates
- Language interpretation; Real-time captioning or other equipment for victims with disabilities

 Telephone/Mobile


 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

## B.R.A.V.E. Member Agencies - Overview and Service Information

### YMCA Hamilton/Burlington/Brantford - Immigrant Settlement Services

YMCA Immigrant Settlement Services can help you connect with the wide range of services you and your family need as newcomers to Canada — including health care, education, and language help. The Y is a gateway to many resources that will help you settle in to your new community. YMCA staff speak a variety of languages. Contact to find answers to your questions, discover programs for immigrant youth, and learn how to navigate unfamiliar processes.

Phone: 519-752-4568

Location: 38 Darling Street, Brantford, ON N3T 6A8


Website: [www.ymcahbb.ca/Programs](http://www.ymcahbb.ca/Programs)


Services Provided:   


Free settlement services for newcomers to Canada – including community information, assistance with government forms, job search assistance, etc. Translation and interpretation referral services also available (a fee may apply).


- Newcomer Information and Orientation Services
- Newcomer Settlement Program
- Newcomer Youth Program
- Settlement Workers in School (SWIS)
- English Conversation Circles
- Canada Connect (Mentorship) Program




 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service


# COMMUNITY RESOURCES


**If it is Medical, Police or Fire emergency, Call: 911**


## 24/7 Crisis and Support Lines

- Nova Vita Domestic Violence Prevention Services: 519-752-4357; Text: 519-754-5332
- Ganohkwasra Family Assault Support Services: 519-445-4324
- St.Leonard's Community Services Crisis Line: 519-759-7188 or 1-866-811-7188
- Sexual Assault Centre of Brant: 519-751-3471
- Canadian Mental Health Association: 519-759-7188; 1-866-811-7188
- 211 Ontario: 211
- Assaulted Women's Helpline (Service available in English & 154 languages): 1.866.863.0511
- Brant Crisis Response: 1-866-811-7188
- Kids help phone: 1-800-668-6868
- The LGBTQ Youthline: 1-800-268-9688; Text Line: 647-694-4275
- Six Nations Mobile Crisis Services: 519-445-2204; 1-866-445-2204
- Suicide Prevention and Support: 1-833-456-4566
- Telehealth Ontario: 1-866-797-0000
- Trans Lifeline Canada: 1-877-330-6366
- The Trevor Project Hotline: 1-866-488-7386
- Youth Lodge – "My Home on Turtle Island": 519-445-4324

## Emergency Shelters

- Ganohkwasra Family Assault Support Services / Ganohkwasra Youth Lodge:   
Phone: 519-445-4324  
Location: 1781 Chiefswood Rd.Ohsweken, ON N0A 1M0  
Website: [www.ganohkwasra.com](http://www.ganohkwasra.com)
- Nova Vita Domestic Violence Prevention Services:   
Phone: 24/7 Crisis & Support Line: 519-752-4357; Text: 519-754-5332  
Location: 59 North Park Street, Brantford, ON N3R6J8  
Website: [www.novavita.org](http://www.novavita.org)
- Brantford Police Services   
519-756-0113; 519-756-7050
- Canadian Mental Health Association   
Phone : 519-752-2998; 24-hour crisis line: 519-759-7188/ 1-866-811-7188  
Location: Main Office: 44 King Street, Suite 203, Brantford, ON N3T 3C7  
Website: [www.bhn.cmha.ca](http://www.bhn.cmha.ca)
- Victim Services of Brant:   
Phone: 519-752-3140; After Hours: 519-756-7050  
Email: [vsb@victimservicesbrant.on.ca](mailto:vsb@victimservicesbrant.on.ca)  
Location: 344 Elgin St, Brantford, ON N3S 7P6  
Website: [www.victimservicesbrant.on.ca](http://www.victimservicesbrant.on.ca)

 Telephone/Mobile

 Emergency Transportation Provided

 Office

 Emergency Shelter

 Mobile Outreach






 Satellite Office

 Transportation Provided

 Video-Counselling/Service

# COMMUNITY RESOURCES









## Emergency Medical Help


- Brant Community Healthcare System   
  - The Sexual Assault/Domestic Violence Care Team at the Brantford General Hospital:  
Phone: 519-751-5544 ext 4449  
Location: 200 Terrace Hill St., Brantford, ON N3R 1G9
  - The Willett Urgent Care:    
Phone: 519-442-2251  
Location: 238 Grand River St. N, Paris, ON N3L2N7
- Telehealth Ontario: 1-866-797-0000


## Police Services

- Six Nations Police: 519-445-2811
- Brant County OPP: 519-442-2242
- Brantford Police Services: 519-756-7050

## Sexual Assault and Domestic Violence Counselling

- Ganohkwasra Family Assault Support Services / Ganohkwasra Youth Lodge:     
Phone: 519-445-4324  
Website: [www.ganohkwasra.com](http://www.ganohkwasra.com)
- Sexual Assault Centre of Brant:    
Phone: 24 hr crisis and support line: 519-751-3471; Business Line: 519-751-1164; TTY: 519-751-4054  
Website: [www.sacbrant.ca](http://www.sacbrant.ca)
- Nova Vita Domestic Violence Prevention Services:   
Phone: 24/7 Crisis & Support Line: 519-752-4357; Text: 519-754-5332  
Website: [www.novavita.org](http://www.novavita.org)
- St.Leonard's Community Services   
Phone: 519-759-8830; Mental Health Crisis Line: 519-759-7188; Toll Free: 1-866-811-7188  
Website: [www.st-leonards.com](http://www.st-leonards.com)
- Family Counselling Centre of Brant:    
Phone: 519-753-4173  
Website: [www.fccb.ca](http://www.fccb.ca)

 Telephone/Mobile

 Emergency Transportation Provided

 Office

 Emergency Shelter

 Mobile Outreach












 Satellite Office


 Transportation Provided


 Video-Counselling/Service

# COMMUNITY RESOURCES

## Child, Parent and Family Support

- Brant Family and Children's Services (FACS):     
Phone: 519-753-8681  
Website: [www.brantfacs.ca](http://www.brantfacs.ca)
- Ogwadeni:deo - Child and Family Services:      
Phone: 519-445-0230  
Website: [www.sixnations.ca](http://www.sixnations.ca)
- Nova Vita Domestic Violence Prevention Services:   
Phone: Children's Counselling & Child Witness: 519-752-1005 ext 237; Caring Families: 519-752-1005 ext 221  
Website: [www.novavita.org](http://www.novavita.org)
- LEAP Program - Six Nations Ontario Works:     
Phone: 519-445-2084  
Website: [www.sixnations.ca/SGROWDept.htm](http://www.sixnations.ca/SGROWDept.htm)
- Degowadihsyne' FASD Program:    
Phone: 519-445-4922
- Big Brother, Big Sister:     
Phone: 1-800-268-8784  
Website: [www.bigbrothersbigsisters.ca](http://www.bigbrothersbigsisters.ca)
- Early ON Child and Family Centre Brantford-Brant:    
Phone: 519-759-3833  
Website: [www.earlyonbrantfordbrant.ca](http://www.earlyonbrantfordbrant.ca)
- Family Counselling Centre of Brant:     
Phone: 519-753-4173  
Website: [www.fccb.ca](http://www.fccb.ca)
- Six Nations Child Care Resource Centre:    
Phone: 519-445-2071  
Website: [www.sixnations.ca](http://www.sixnations.ca)
- Kids Can Fly:   
Phone: 519-448-1713; Parachute Program & Mothers in Mind (MIM): 519-755-9482  
Website: [www.kidscanfly.ca](http://www.kidscanfly.ca)
- Pregnancy Resource Centre-Brant:   
Phone: 519-756-3787  
Website: [www.bpcentre.org](http://www.bpcentre.org)
- Taylor the Turtle (SAC Brant):    
Phone: 519-751-3471  
Website: [www.taylorsrights.ca](http://www.taylorsrights.ca)

 Telephone/Mobile

 Emergency Transportation Provided

 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office






 Transportation Provided

 Video-Counselling/Service






# COMMUNITY RESOURCES


## Children's Developmental & Mental Health Support

- Degowadihsyne' FASD Program:    
Phone: 519-445-4922
- Six Nations Health Services - White Pines Wellness Centre:    
Phone: 519-445-0339  
Website: [www.snhs.ca](http://www.snhs.ca)
- Woodview Mental Health & Autism Services:   
Phone: 519-752-5308  
Website: [www.woodview.ca](http://www.woodview.ca)

## Teen & Youth Support

- Brant Family and Children's Services (FACS):     
Phone: 519-753-8681  
Website: [www.brantfacs.ca](http://www.brantfacs.ca)
- Ogowadeni:deo - Child and Family Services:      
Phone: 519-445-0230  
Website: [www.sixnations.ca](http://www.sixnations.ca)
- Ganohkwasra Youth Lodge:     
Phone: 519-445-4324  
Website: [www.ganohkwasra.com](http://www.ganohkwasra.com)
- LEAP Program - Six Nations Ontario Works:     
Phone: 519-445-2084  
Website: [www.sixnations.ca/SGROWDept.htm](http://www.sixnations.ca/SGROWDept.htm)
- Big Brother, Big Sister:     
Phone: 1-800-268-8784  
Website: [www.bigbrothersbigsisters.ca](http://www.bigbrothersbigsisters.ca)
- Brantford Pride:  
Email: [brantfordpride@gmail.com](mailto:brantfordpride@gmail.com)  
Website: [www.brantfordpride.ca](http://www.brantfordpride.ca)
- Newcomer Youth Fusion & Settlement Workers in School (SWIS):    
Phone: 519-752-4568  
Website: [www.ymcahbb.ca](http://www.ymcahbb.ca)
- Nova Vita Domestic Violence Prevention Services:   
Phone: 519-752-1005 ext 237 or 221  
Website: [www.novavita.org](http://www.novavita.org)

 Telephone/Mobile

 Emergency Transportation Provided

 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service


# COMMUNITY RESOURCES


## Seniors Support

- Seniors Resource Centre:   
Phone: 519-309-0032
- Iroquois Lodge Nursing Home:   
Phone: 519-445-2224
- Six Nations Long Term Home & Community Care:   
Phone: 519\_445-0077
- Nova Vita Domestic Violence Prevention Services:   
Phone: 24/7 Crisis Line: 519-752-4357  
Website: www.novavita.org
- Brant Elder Abuse Awareness Committee:   
Phone: 519-752-3140  
Website: www.victimservicesbrant.on.ca
- Canadian Anti-Fraud Centre:   
Phone: 1-888-495-8501  
Website: www.antifraudcentre-centreantifraude.ca
- Grand River Council on Aging:   
Phone: 519 754-0777 ext. 438  
Website: www.grcoa.ca


## LGBTQ2S+ Services


- Brantford Pride:  
Email: brantfordpride@gmail.com  
Website: www.brantfordpride.ca
- The Bridge:  
Email: thebridgebrant@gmail.com  
Website: www.thebridgebrant.com
- Nova Vita Domestic Violence Prevention Services:   
Phone: (Crisis Line) 519-752-4357  
Website: www.novavita.org
- The AIDS Network:   
Phone: 1-866-563-0563  
Website: www.aidsnetwork.ca
- Sexual Assault Centre of Brant:   
Phone: Crisis and Support Line: 519-751-3471  
Website: www.sacbrant.ca
- Grand River Community Health Centre:   
Phone: 519.754.0777  
Website: www.grandriverchc.ca
- The LGBTQ Youthline:   
Phone: 1-800-268-9688; Text Line: 647-694-4275  
Website: www.youthline.ca
- The Trevor Project Hotline:   
Phone: 1-866-488-7386  
Website: www.thetrevorproject.org
- Trans Lifeline Canada:   
Phone: 1-877-330-6366

 Telephone/Mobile

 Emergency Transportation Provided

 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided




 Video-Counselling/Service

# COMMUNITY RESOURCES

## Counselling and Support Services for Individuals Showing Abusive Behaviour

- Ganohkwasra Family Assault Support Services:    
Phone: 519-445-4324  
Website: [www.ganohkwasra.com](http://www.ganohkwasra.com)
- Nova Vita Domestic Violence Prevention Services:   
Phone: 24/7 Crisis & Support Line: 519-752-4357; Text: 519-754-5332  
Website: [www.novavita.org](http://www.novavita.org)
- Brantford Native Housing:   
Phone: (519) 756-2205; (519) 756-2209  
Website: [www.brantfordnativehousing.com](http://www.brantfordnativehousing.com)
- Family Counselling Centre of Brant:   
Phone: 519-753-4173  
Website: [www.fccb.ca](http://www.fccb.ca)
- Sexual Assault Centre of Brant:    
Phone: 24 hr crisis and support line: 519-751-3471; Business Line: 519-751-1164; TTY: 519-751-4054  
Website: [www.sacbrant.ca](http://www.sacbrant.ca)

## Housing Support Services

- Ganohkwasra Family Assault Support Services:    
Phone: 519-445-4324;  
Website: [www.ganohkwasra.com](http://www.ganohkwasra.com)
- Brantford Housing and Housing Resource Centre:   
Phone: 519-759-3330  
Website: [www.brantford.ca](http://www.brantford.ca)
- Brantford Native Housing:   
Phone: 519-756-2205 ext 223; 519-756-2209 ext 223  
Website: [www.brantfordnativehousing.com](http://www.brantfordnativehousing.com)
- Brant-Brantford Homelessness Prevention Assistance:   
Phone: 519-759-3330
- Canadian Mental Health Association:    
Phone: 519-752-2998  
Website: [www.bhn.cmha.ca](http://www.bhn.cmha.ca)
- Nova Vita Domestic Violence Prevention Services – Housing Support:   
Phone: 519-752-1005 ext 250  
Website: [www.novavita.org](http://www.novavita.org)
- St. Leonard's Community Services:    
Phone: 519-759-7188; 1-866-811-7188; 519-754-0253;  
Website: [www.st-leonards.com](http://www.st-leonards.com)

 Telephone/Mobile



Emergency Transportation Provided



Office



Emergency Shelter



Mobile Outreach



Satellite Office













Transportation Provided






Video-Counselling/Service


# COMMUNITY RESOURCES


## Mental Health Services

- Canadian Mental Health Association:    
Phone: 519-759-7188; 1-866-811-7188/; 519-752-2998  
Website: www.bhn.cmha.ca
- Six Nations Health Services - White Pines Wellness Centre:    
Phone: 519-445-0339  
Website: www.snhs.ca
- St. Leonard's Community Services:    
Phone: 519-754-0253; Crisis Line: 519-759-7188; 1-866-811-7188  
Website: www.st-leonards.com
- Brant Community Healthcare System – Mental Health and Addictions:   
Phone: 519-751-5544  
Website: www.bchsys.org
- Nova Vita Domestic Violence Prevention Services:   
Phone: 24/7 Crisis Line: 519-752-4357  
Website: www.novavita.org
- Family Counselling Centre of Brant:   
Phone: 519-753-4173  
Website: www.fccb.ca
- Sexual Assault Centre of Brant:   
Phone: 519-751-3471  
Website: www.sacbrant.ca

## Addiction Services

- Degowadihsyne' FASD Program:    
Phone: 519-445-4922
- St. Leonard's Community Services:    
Phone: 519-759-7188; 1-866-811-7188; 519-754-0253  
Website: www.st-leonards.com
- Brant Community Healthcare System – Mental Health and Addictions:   
Phone: 519-751-5544  
Website: www.bchsys.org

 Telephone/Mobile

 Emergency Transportation Provided

 Office

 Emergency Shelter

 Mobile Outreach









 Satellite Office

 Transportation Provided











 Video-Counselling/Service


# COMMUNITY RESOURCES

## Health Services

- Brant Community Healthcare System:    
Phone: The Willett, Paris: 519-442-2251  
Location: 238 Grand River St. N, Paris, ON N3L2N7  
Website: [www.bchsys.org](http://www.bchsys.org)
- Oshweken Public Health Office - Gane Yohs Health Centre:    
Phone: Medical Clinic 519-445-2251; Dental Clinic 519-445-2221; Pharmacy 519-445-4515  
Location: 1769 Chiefswood Rd Oshweken, ON N0A 1M0
- Grand River Community Health Centre:    
Phone: 519.754.0777  
Location: 363 Colborne St, Brantford, ON N3S 3N2  
Website: [www.grandriverchc.ca](http://www.grandriverchc.ca)
- The AIDS Network:    
Phone: 1-866-563-0563  
Website: [www.aidsnetwork.ca](http://www.aidsnetwork.ca)

## Legal Services

- Community Legal Clinic - Brant, Haldimand, Norfolk:    
Phone: 519-752-8669  
Website: [www.bhnlegalclinic.ca](http://www.bhnlegalclinic.ca)
- Legal Aid Ontario:   
Phone: 1-800-668-8258
- Ganohkwasra Family Assault Support Services:    
Phone: 519-445-4324  
Website: [www.ganohkwasra.com](http://www.ganohkwasra.com)
- Nova Vita Family Court Support Worker:   
Phone: 519-752-1005 ext 248  
Website: [www.novavita.org](http://www.novavita.org)
- Six Nations of Grand River Reserve Family Law Information Centre:   
Phone: 1-888-218-8230
- St. Leonard's Community Services - Justice Services:    
Phone: 519-759-7188; 1-866-811-7188; 519-754-0253  
Website: [www.st-leonards.com](http://www.st-leonards.com)
- Victim Witness Assistance Program (VWAP):   
Phone: 1-855-234-0754

 Telephone/Mobile



Emergency Transportation Provided



Office



Emergency Shelter



Mobile Outreach



Satellite Office












Transportation Provided



Video-Counselling/Service

# COMMUNITY RESOURCES

## Financial Services

- Ontario Works:   
Phone: 519-759-3330; To apply for social assistance: 519-759-7009
- Six Nations Ontario Works:    
Phone: (519) 445-2084  
Website: [www.sixnations.ca/SGROWDept.htm](http://www.sixnations.ca/SGROWDept.htm)
- Brant-Brantford Homelessness Prevention Assistance (BBHPA):   
Phone: 519-759-7009
- CRA - Child and Family Benefits:   
Phone: 1-800-387-1193  
Website: [www.cra-arc.gc.ca](http://www.cra-arc.gc.ca)
- Criminal Injuries Compensation Board:   
Phone: 1-800-372-7463;  
Website: [www.cicb.gov.on.ca](http://www.cicb.gov.on.ca)
- Employment Insurance:   
Phone: 1-800-206-7218
- Family Counselling of Brant (Credit Counselling and Consumer Education Services):    
Phone: 519-753-4173  
Website: [www.fccb.ca](http://www.fccb.ca)
- Family Responsibility Office (FRO) Regarding Spousal and Child Support:   
Phone: 1-800-267-4330
- Ontario Disability Support Program:   
Phone: 519-756-5790  
Website: [www.mcscs.gov.on.ca/en/mcscs/programs/social/odsp/](http://www.mcscs.gov.on.ca/en/mcscs/programs/social/odsp/)

 Telephone/Mobile



Emergency Transportation Provided



Office



Emergency Shelter



Mobile Outreach



Satellite Office






Transportation Provided



Video-Counselling/Service

# COMMUNITY RESOURCES

## Immigration and Settlement Services

- YMCA-HBB Employment, Education & Immigrant Services:     
Phone: 519-752-4568  
Website: [www.ymcahbb.ca](http://www.ymcahbb.ca)

## Clothing/Emergency Food

- Salvation Army:    
Phone: (Paris) 519-442-3432
- Seniors Resource Centre:    
Phone: 519-309-0032

## Transportation Services

- E-Ride: 519-770-TOGO (8646)
- Grand River Cab & Limo: 519-442-3334
- O-Town Taxi and Delivery: 519-445-0827
- Paris Taxi Transportation Service: 519-442-7873
- Six Nations Taxi and Delivery: 519-410-8294



 Telephone/Mobile

 Emergency Transportation Provided


 Office

 Emergency Shelter

 Mobile Outreach

 Satellite Office

 Transportation Provided

 Video-Counselling/Service

# CONSIDERING THE CLIENTS WHO ACCESS DOMESTIC/SEXUAL VIOLENCE SERVICES FROM YOUR AGENCY, WHAT PERCENTAGE (%) ARE FROM RURAL COMMUNITIES?

## AGENCY: Nova Vita Domestic Violence Prevention Services

Program	Rural	Six Nations/Ohswegen
24-hour Crisis/Support Line	6%	1%
Shelter	9%	
Children's Program	11%	
Transitional/Housing Support	10%	Less than 1%
Child Witness	9%	9%
Community Counselling	10%	
Family Court Support	11%	
Challenge to Change	18%	
Partner Assault Program	12%	1%
Caring families	11%	
Differential Response	10%	
Total	9%	

AGENCY	WHAT % OF CLIENTS ACCESSING DV/SV SERVICES ARE FROM RURAL COMMUNITIES?
Community Legal Clinic – Brant, Haldimand, and Norfolk	Do not keep numbers
Dalhousie Place (Brantford & District Supervised Access)	Approximately 15% of families are from rural communities
Victim Witness Assistance Program (VWAP)	The statistic is unavailable, but the Cayuga and Simcoe offices service the most rural
Family Counselling Services of Brant	15% of the services are offered to women coming from rural communities
Sexual Assault and Domestic Violence Care Team – Brant Community Healthcare System	4% of the services cover Brantford, Brant County, Haldimand & Norfolk, and Six Nations. Over the course of a year, the team sees a maximum of 10 victims combined from these outlying areas
Nova Vita Domestic Violence Prevention Services	Please see chart on page 25
Victim Services of Brant	20%
Ganohkwasra Family Assault Support Services	97%



## **DO YOU THINK ADDITIONAL AND/OR MORE ACCESSIBLE SERVICES FOR SEXUAL/DOMESTIC VIOLENCE ARE NEEDED IN BRANT COUNTY?**

Overall, responders feel that services provided to people living in Brant County and Six Nations need to be made more accessible. Given how close-knit and rural communities are, people accessing services may not wish to do so in the town they are living in. Sexual and Domestic Violence carries a particular stigma, and rural women are seen as violating community norms by their peers or families if they disclose their experiences. By accessing services within the community, for some this could result in a breach of confidentiality; which, could determine a person's access to safety within the community (Pietsch, 2018). Moreover, while violence creates a side-effect of isolation, for any survivor living in a rural environment, the desire to break from the isolation is exacerbated and the barriers to do so are heightened. Conditions of rurality, such as long distances, lack of transportation, limited services, and rigid, small town social structures further complicate the isolation experienced by rural women (Pietsch 2018). As such, they would prefer coming to services in Brantford. However, access to transportation is not always available. Therefore, funding to provide transportation for clients would eliminate that barrier to access, and allow people to go to their appointments, without having to cancel them due to the barrier in access to transportation. Transportation to and from Oshweken from Brantford is also vital, so that Indigenous people living in Brantford can access culturally appropriate services in Oshweken.

Better public transportation between Paris and Brantford would also be of help, so that Paris community, or rural clients attending at hospital or other services in Brantford as presently the bus between these two areas does not provide good, effective transportation services for clients needing to come into Brantford.

For the people who do wish to access services within their own communities, having offices, satellite services, and mobile outreach in Brant County and Six Nations would be an added benefit. Having weekly, part-time satellite offices/services in local rural communities in St. George, Burford, Paris etc. is a recommended place to start.

Lastly having access to services is important, but equally important is access to knowledge of these services is important. Having outreach workers to do knowledge-translation work is important, as is utilizing the Outreach workers to spread knowledge of what services are available, and how folks can access them.

Pietsch, 2018, <https://sexualassaultsupport.ca/sexual-violence-rural-realities/>

# WHAT TYPE OF BARRIERS YOU THINK EXIST IN ACCESSING SERVICES FOR SURVIVORS OF DOMESTIC VIOLENCE AND/OR SEXUAL VIOLENCE IN BRANT COUNTY/SIX NATIONS?

The type of barriers in accessing services for survivors of domestic and sexual violence in Brant County and Six Nations can be broken down into:

- Geography
- Knowledge
- Transportation
- History
- Close-Knit Communities

## **Geography:**

People living in rural communities are geographically distant from most of the services available in Brantford. This already creates a barrier for people who are living in greater isolation to have ease of access to DV/SV services available. This distance creates a barrier to accessing support from counsellors or other professionals. Within the communities, having access to larger plots of land means they can also be physically distant from each other, and the potential informal peer support that can be provided.

Rural living also means there is a lack of reliable or affordable internet or phone support. This can make it difficult to access knowledge of services, updated, and/or to call to make appointments, or access the appropriate transport to get to the services.

## **Transportation:**

Limited access to transportation makes it very difficult for people living in rural communities to access services in Brantford, or for Indigenous people living in Brantford, to access culturally appropriate services on Six Nations. Awareness of what services provide transportation is also not easily accessible/available.

## **Close-knit communities:**

Rural communities are very close-knit, and as such, most people know each other, and what is occurring in each other's lives. Domestic and Sexual Violence are tabooed topics, and a lot of the violence is hidden away. Disclosing sexual violence can threaten an individual's access to safety either by the counsellors/service providers breaching confidentiality, or by the abuser who would seek to isolate the individual from their support networks.

Gaining access within rural communities is also difficult. Having consistent and sustained reach is important to developing trust in rural communities.

# WHAT TYPE OF BARRIERS YOU THINK EXIST IN ACCESSING SERVICES FOR SURVIVORS OF DOMESTIC VIOLENCE AND/OR SEXUAL VIOLENCE IN BRANT COUNTY/SIX NATIONS?

## **Knowledge:**

For some communities, sexual and domestic violence is not discussed. There can be a lack of knowledge on what SV/DV is, what it constitutes, what healthy relationships can look like, and what the available options are. Further, additional funding is required to have more educational outreach opportunities by services in Brantford, and to do so in appropriate, and sustained manners, that center the needs of the communities.

## **History:**

Finally, history plays a big role in navigating social service spaces and access to them. The colonial history of Canada, and the role that social services have played previously in carrying out the genocide against Indigenous communities has resulted, rightfully so, in a great degree of mistrust. Decolonizing social service practices is fundamental to providing appropriate, accessible, and trust-worthy service.



# THE RURAL SUPPORTS AND SERVICES PROJECT

INTERCONNECTEDNESS OF RURAL AND REMOTE SUPPORTS AND SERVICES IN BRANT AND SIX NATIONS

-  Phone/Mobile
-  Emergency Shelter
-  Mobile Outreach
-  Office
-  Satellite Office
-  Transportation Provided
-  Emergency Transportation Provided
-  Video Counselling/Service
-  Email



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# THE RURAL SUPPORTS AND SERVICES PROJECT

## INTERCONNECTEDNESS OF RURAL AND REMOTE SUPPORTS AND SERVICES IN BRANT AND SIX NATIONS

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-  Email



Person Experiencing Violence

Brant County / Six Nations



## RECOMMENDATIONS FROM THE RESEARCH

This project requires more time and funds to gain a holistic insight into barriers to access; as well as to collaborate to reduce those barriers.

The City should invest in providing more accessible public transportation options - this includes cost of public transportation, routes, times available, and means of transportation.

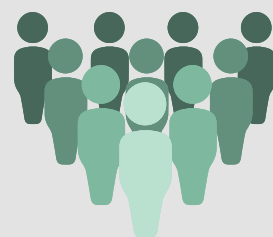
The government should provide increased funding to social services to give the option of providing public transportation to their clients.

Increased funding is needed to create offices/satellite offices in rural communities; or to have the capacity to have weekly hours in satellite offices.

Funding needs to be given to the Six Nations community to invest in research that is inclusive of the unique barriers and needs that impact their community.

Social Service agencies should actively keep track of statistics as they relate to rural communities, and should be actively thinking about access provided and barriers to access.

Social Service agencies should indicate on their websites and other promotional materials what services are available to people living in rural communities, and how they can access them; including what supports the agencies have available to reduce the barriers to access.





## RECOMMENDATIONS FROM THE RESEARCH

Solutions/advocacy/campaigns that provide appropriate knowledge of sexual and domestic violence, as well as the options available are needed.

Solutions/advocacy/campaigns that address the need to invest more in Six Nations for their services and access to services for people living on Six Nations, Brant County, and Brantford.

Solutions/advocacy/campaigns that acknowledge and address the unique needs of rural communities.

Solutions/advocacy/campaigns that communicate that survivors exist in rural spaces and across vast geographies.

Solutions/advocacy/campaigns that bring together survivors in a safe setting, and that educate agencies on the importance of maintaining confidentiality for people living in Rural communities.

Solutions/advocacy/campaigns that educate bystanders/allies (family, friends, faith-communities, schools, in rural contexts.

