



**PRESENTS**

**Two Free Webinars  
for Service Providers**

With

**LAWRENCE MURPHY**

MA in Counselling Psychology

Lawrence Murphy is the founder of Worldwide Therapy Online, the world's first online clinical practice, established in 1994. Since the COVID-19 pandemic began, he has delivered more than 90 trainings to over 10,000 mental health professionals across Canada



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## **Policy & Procedure Considerations For Online Service Delivery**

**Tuesday, March 2nd, 2021**

**1:00pm - 4:30pm**

**For:**

Directors, managers, and supervisors

**Focus:**

This webinar will cover essential considerations for the development of policies & procedures for agencies and institutions offering services online. Topics include legislation, liability insurance, ethical issues from both the client's and the clinician's perspective, and practical considerations. As well, issues with video, voice, email and chat will be reviewed.

## **Delivering Online Counselling & Support Services**

**Thursday, March 11th, 2021**

**1:00pm - 4:30pm**

**For:**

Direct service providers who use video and phone counselling to deliver support services

**Focus:**

This webinar will introduce participants to critical ethical, practical and clinical aspects of using video in communicating with clients at a distance. Participants will learn about computer and internet security, compensating for the absence of non-verbals in telephone counselling, boundary setting and self-care.

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